

Education

The University of Auckland - (2015 - 2019)

Bachelor of Computer Science

Aquinas College - Tauranga - (2008-2014)

Excellence Endorsement for the 2012 and 2013 years, Merit Endorsement for the 2014 year

Skills and Experience

- Git, Java, Angular, C#, JS/CSS/HTML, SQL, Python, VBA
 - Bronze in 2018 Mega.nz Competitions
 - University of Auckland Jubilee Scholarship
 - Personable and effective communication
 - Ability to manage a project from conception to completion
 - Quick learner, with an interest in developing further
 - Proven customer service experience with internal and external customers
 - Ability to decipher the business needs of multiple stakeholders
 - Good listening and problem solving skills
 - Committed and hardworking
 - Recognised leadership
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Work History

Intern Developer - The University of Auckland

December 2019 - February 2020

Designing and building a new front-end to replace the university's current password management flow for contact centre staff using Angular and Ionic , as well as a Java API using Spring Boot to interact with it. The API also completely replaces the current back-end solution used for password distribution across the entire domain. This role is deeply involved with modern software development practices, including version control using git, Agile methodologies, Kanban and Jira.

Developer - Chemical Solutions Ltd

October 2017 - July 2018 (Fulltime)

July 2018 - October 2019 (Maintenance)

Designing and building an internal product database, gathering business requirements and directly supporting users. Structured as a SQL Server backend, regularly synced with an SAP B1 instance, accessible to users with a heavily customised Microsoft Access frontend. Creation, maintenance and troubleshooting of other assorted scripts, business intelligence dashboards and data sources, both new and legacy/inherited.

IS Support - Compass Group

September 2017 - September 2017 (4 Weeks) (Fixed Term)

QA testing of an upgrade to the Saffron menu app for hospitals and rest homes around the country

Service Assistant - Farmers Home Albany

November 2016 - January 2017 (Fixed Term)

General customer service, processing sales, store upkeep and restocking

Team Member - The Warehouse, Birkenhead

November 2016 - February 2017 (Fixed Term)

General customer service, processing sales, store upkeep and restocking

Device Start Up Specialist - Noel Leeming

September 2015 - October 2015 (Fixed Term)

Customer facing role, helping customers set up their newly-purchased items, answering questions and solving any technical problems

Volunteer - The Salvation Army Store

December 2015 - February 2016

Working the register, assisting customers with any queries they may have and restocking the store

Interests & Hobbies

- Judo – Brown Belt, Member of Tauranga Judo Club for 7 years
- Debating
- Theatre

References

Verbal references are available upon request

Excerpts from written references

“Cole developed a comprehensive database to handle our 1200 SKUs and all the technical, QC, marketing and pricing. He started from a blank slate and over 3 months built us an excellent system that is in daily use across our Sales, Admin, Marketing and Operations teams.”